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A Message

TO OUR MEMBERS

The 2017/2018 year was bittersweet.

There were important successes worthy of celebration, but there were also significant challenges. SAMRU has long recognized that strength and resilience are not achieved without effort, and that working through difficulties provides opportunities for renewal.

Our key challenges this year were in the areas of member engagement and internal cohesion. A few years ago, SAMRU suddenly lost the ability to communicate with our members directly through a preferred method, email. Despite efforts to make up for this through other communications, we experienced a sharp decline in member engagement. In 2018, after many years of work, we successfully negotiated an Agreement on Information Sharing with MRU and we look forward to directly engaging our members through email once again. We believe that the Agreement will also serve our members in other ways, such as making access to the student health and dental plan easier and simplifying how members vote in our elections. This is a great example of how working through problems has refined the organization to make us better.

Developing and maintaining internal cohesion in an organization as unique and complex as SAMRU presents an ongoing challenge. SAMRU is a students' association established under provincial legislation; we are a membership organization

with a duty to serve the interests of our members, the credit students of Mount Royal University, and we are a registered charity with obligations to carry out our charitable purposes. Maintaining unity across the organization isn't as much an obstacle to overcome as it is a constant process requiring communication and effort. What we can say is that when good people work together for a common cause, great things can happen, and we are confident that SAMRU is continuing on a path to success.

One very noteworthy success was the achievement and celebration of an important anniversary. In 1967, the organization was incorporated under the Societies Act. In October 2017, we acknowledged this achievement by gathering together members, alumni, and supporters to mark the 50th anniversary and reconnect with and thank those who have contributed to the organization over the years.

Lastly, 2017/2018 was the 24th and final year of service by our retired Executive Director, Marcy Fogal. We dearly miss her experience and wisdom, but we are excited for her future, and strengthened for our own by her many contributions. Like the year, this consequential change was bittersweet but, as always, SAMRU remains committed to serving and representing students.

AMBER CLARK, SAMRU Board Speaker ANDREW NGUYEN, SAMRU REC President JACKIE FISHER, Executive Director (Interim) 152

clubs events held on campus

123 110

emergency student loans given out

club-submitted funding applications this year

181

students served in the Student Advocacy Centre

128

tax returns completed by 46 volunteers during the free Tax Clinic

40

seed types planted in the community garden

219

formal service volunteers

facility rentals of Wyckham House and the Hub

328

books sold in the Used **Book Sale**

400

items sold in the Lost and Found Sale 600

hours donated by Governors

2,363

letters sent in support of open educational resources

845

tweets sent over 2017-18 year

\$1,406

in online donations

658

votes cast during the REC Elections (6% of eligible voters)



Marcy Fogal

A RETROSPECTIVE

▶ Marcy Fogal retired from SAMRU in 2018 after 24 years serving the organization, most recently as its Executive Director. She came into the staff leadership role at a time when the organization was facing serious challenges, including threats to its very existence as an independent organization. Her work and leadership took us from this precipice to new heights of success.

In May of 2018, Marcy received the Award of Distinction from the Association of Managers in Canadian College University and Student Centres (AMICCUS-C) for her outstanding leadership and contributions in the sector. "Her leadership was demonstrated in her daily interactions, her authenticity, her consistency, and her results over time." Some of SAMRU's major accomplishments across the years of Marcy's leadership include the following:

Turning a financial crisis into an enviable financial position through careful management and the development of fullyfunded financial reserves

2

Renewing relationships with the campus community following a period of conflict

3

Developing a robust organizational policy and procedure framework 4

Expanding the Wyckham House Student Centre to meet the growing needs of SAMRU's membership

5

Growing SAMRU's budget and operations, with a corresponding increase in the full-time staff team from 18 to approximately 34

6

Producing SAMRU's first
Strategic Plan and two
subsequent plans with broad
stakeholder commitment

7

Achieving accreditation as a registered charity under Imagine Canada's Standards Program and holding that accreditation between 2015 and 2018









Marcy's contributions go beyond these milestones. Her leadership was demonstrated in her daily interactions, her authenticity, her consistency, and her results over time. It was perhaps demonstrated most strongly in the genuine care she took with people: the staff, the board, the representation executives, the volunteers, the food court vendors, and our colleagues and friends at MRU. A lot of

people – many in their paths towards becoming professionals and leaders in their workplaces and communities – have been deeply influenced by Marcy's leadership, her friendship, and her example.

They say that the only constant in life is change, and even with this significant change, SAMRU will persist and its people will endure. But this is in part because of all Marcy did over the years to make SAMRU and its people so strong and capable. SAMRU is deeply appreciative of all that Marcy did to strengthen and improve the organization while she was here, and all that she did to positively impact the careers and lives of so many. We wish Marcy the best in her future endeavours.

Our Strategic Plan

Our Mission ▶

We represent and serve students to help them succeed.

Our Vision ▶

Where every student can discover themselves, build meaningful relationships and make a difference in the world.



Our Values & Beliefs ▼

LEARNING goes beyond the classroom, contributing to the realization of aspirations

COMMUNITY is built on individual relationships and shared resources

OUR AUTONOMY makes it possible to respond to the needs of our members

OUR INTEGRITY requires accountability, openness, responsible stewardship, and ethical governance

DIVERSITY makes our community stronger and more vibrant

FUN is essential to creativity, engagement, and social development

Strategic
Priorities >

These are the broad areas where we focus our work to achieve our vision. They guide our organizational, inter- and intradepartmental planning and actions, and set the outcomes for goals and objectives.

CONSTRUCTIVE RELATIONSHIPS

Awareness, understanding, and cooperation form the strong foundation of the network of personal and professional connections that span our organization, our membership and the campus community.

VIBRANT STUDENT CENTRE

Our physical space is a source of organizational strength and resilience that allows us to enrich students' lives and the campus community.

RESPONSIVENESS

We listen to, learn from, and communicate with students and stakeholders to best represent members' needs, invite their inclusion, use resources effectively and demonstrate transparency.

Essentials ▼

These are the foundation of our current and future success. Care and attention is needed to maintain these standards of behaviour so that we can continue to build on past successes.







EGITIMACY

The Students' Association of Mount Royal University has the legal authority and responsibility to act as the incorporated, representative body for all SAMRU members. We demonstrate credibility by striving for transparent and accountable governance, consistent and effective management, principled representation, social and environmental responsibility, and successful operations.

We maintain our integrity and reputation by holding ourselves to high standards.

FIFVANCE

The Students' Association of Mount Royal University plays an important role in providing a full university student experience because we adapt to the evolving needs of a constantly changing membership. We seek feedback, study best practices, adopt improvements and evaluate our progress in order to deliver valuable service.

We are an essential part of student life.

ESILIENCE

The Students' Association of Mount Royal University perseveres through challenges and adapts to change. Our solid foundation is based on dedicated and passionate staff and volunteers, reciprocal loyalty between SAMRU and our workers, the possession and control of our own building, excellent financial health, commitment to organizational learning, and a progressive policy framework.

Always striving to be better, we stand the test of time.

The Students' Association of Mount Royal University can only be fully understood by recognizing its context: shaped by legislation, bound to Mount Royal University, linked with various external organizations and situated in a larger community. We strive to balance these healthy connections with members' need for a strong and autonomous organization. Our actions can impact others in this system, and thus require a thoughtful and politically astute approach.

We thrive as an integral part of a complex system.

ESSENTIAL:

Legitimacy

▶ The Students' Association of Mount Royal University has the legal authority and responsibility to act as the incorporated, representative body for all SAMRU members. We demonstrate credibility by striving for transparent and accountable governance, consistent and effective management, principled representation, social and environmental responsibility, and successful operations.

We maintain our integrity and reputation by holding ourselves to high standards.

While all parts of the organization strive to demonstrate credibility through the various actions noted above, it is SAMRU's Student Governing Board (the Board) that best exemplifies this concept.

The Board is the highest decision-making authority of SAMRU, responsible for determining what SAMRU's members want and need from their Students' Association, and developing strategic priorities and policies to guide and focus SAMRU's work in response.

The Board is made up of 14 governors, elected from and by members. Governors are elected by the membership for two-year terms and can also be appointed as necessary.

2017-18 GOVERNORS

Olga Barcelo **Aaron Horne** DeAnna Kweens Andrew Nauven Shania Miller Shayla Breen Dallas McManaman Diana Huynh Samantha Barlage **Patrick Sheldrake** Ashton Turcotte Amanda LeBlanc Justin Nicholson Nyaok Manyel **Dustin Hertel** Renee Lorenz **Erik Overland**

2017-18 SPEAKER

Noel Bahliby

Board Committees •

The Board has two standing subcommittees. The Accountability Committee is responsible for overseeing and evaluating the performance of the Board's direct employees. The Agenda and Governance Committee is the body responsible for supporting and guiding the governance functions of the Students' Association and the Board. This group sets the Board's agenda and determines its work. Governors and officers make up the membership of these two groups.

SAMRU's Advisory Committee is a third committee established to advise the Board on issues that may affect the organization's strategic direction or purpose and the fulfillment of its fiduciary responsibilities. The Advisory Committee includes members of the public who support the Board by providing additional perspectives on important issues.



New this year ▼

On the recommendation of a consultant, the Board approved the addition of a Governance Coach to support good governance practices and board development.

Annual General Meeting (AGM) ▼

The AGM was held on February 7 2018. Attendance met or surpassed the minimum requirement of 101 members. Students from the broadcasting program live-streamed the discussion and decisions on topics including an overview of representation roles with a brief report on external lobbying initiatives and internal campaigns, an update on the cancellation of the fall joint MRU/SAMRU event called U-Fest, a report from the Executive Director, a presentation of the audited financial statements, an appointment of the auditors for the 2018 fiscal year, and a governance update. Minutes for the 2018 AGM are available on the samru.ca website.

2017-18 Representation Executive Council Elections ▼

The 2018 REC elections, held March 12-14, successfully filled the available positions but ended with lower than expected engagement results. Each of the four offices was sought by a single candidate and those candidates were elected with the membership endorsement of a "yes" vote.

Unsurprisingly, the lack of contested positions led to a historically low voter turnout of only 6%.

ESSENTIAL:

Resilience

▶ The Students' Association of Mount Royal University perseveres through challenges and adapts to change.
Our solid foundation is based on dedicated and passionate staff and volunteers, reciprocal loyalty between SAMRU and our workers, the possession and control of our own building, excellent financial health, commitment to organizational learning, and a progressive policy framework.

Always striving to be better, we stand the test of time.

SAMRU is proud to be a registered
Canadian charity and enjoys many
benefits from this status including
significant supplier discounts, donated
software programs, increased
transparency and legitimacy, and
numerous financial benefits through
government grant programs and the
Canada Revenue Agency. SAMRU is also
able to issue charitable tax receipts
for donations and engages in various
fundraising initiatives such as the AGLC
Casino, Season of Caring, the Crowchild
Classic and online donations through
the Canada Helps website.

The following pages include excerpts from SAMRU's unaudited financial statements. Copies of the full set of audited statements are available online:

🔻 samru.ca/about/annualreports

STUDENTS' ASSOCIATION OF MOUNT ROYAL UNIVERSITY STATEMENT OF FINANCIAL POSITION (UNAUDITED)

As at June 30, 2018

	2018	2017
Assets	\$	\$
Current assets		
Cash and cash equivalents	1,326,378	1,538,557
Short-term investments	-	473,929
Accounts receivable	179,447	86,686
Inventories	68,835	58,785
Prepaid expenses	52,425	42,459
Funds held in trust	92,853	92,055
	1,719,938	2,292,471
Investments	7,347,854	6,403,478
Capital assets	13,451,205	14,056,513
	22,518,997	22,752,462
Liabilities		
Current liabilities		
Accounts payable and accrued liabilities	505,898	340,221
Deferred revenue	433,409	511,172
Current portion of promissory note	333,190	317,125
Funds held in trust	92,853	92,055
	1,365,350	1,260,573
Advances and deposits held	56,950	52,950
Promissory note	9,908,706	10,241,896
Deferred contributions	3,140,242	3,264,868
	14,471,248	14,820,287
Not more		
Net assets Internally restricted net assets invested in capital assets	1,443,277	1,589,757
Internally restricted	6,701,743	6,393,353
Endowment	35,000	35,000
Unrestricted deficiency	(132,271)	(85,935)
	8,047,749	7,932,175
	22,518,997	22,752,462
	22,310,777	22,732,402

STUDENTS' ASSOCIATION OF MOUNT ROYAL UNIVERSITY STATEMENT OF REVENUES AND EXPENSES (UNAUDITED)

For the year ended June 30, 2018

	2018 \$	2017 \$
Revenues		
Fees	3,345,570	3,181,561
Membership services	2,477,668	2,000,609
Business operations	1,212,181	1,231,947
Interest and dividend income	222,379	197,897
Change in fair value of investments	211,878	203,656
Amortization of deferred contributions	134,263	133,279
Management and executive	96,133	83,099
Programming	6,213	7,871
	7,706,285	7,039,919
Expenses		
Membership services	2,882,074	2,469,105
Management	2,634,405	2,329,827
Amortization	597,517	621,087
Business operations – direct expenses	586,759	529,202
Executive	380,147	392,381
Business operations – cost of sales	259,444	245,130
Programming	250,365	251,598
	7,590,711	6,838,330
Excess of revenues over expenses	115,574	201,589

STUDENTS' ASSOCIATION OF MOUNT ROYAL UNIVERSITY APPROVED OPERATING BUDGET (UNAUDITED)

As at June 30, 2018

	2018-19 \$	2017-18
Revenue		
Health and dental	3,380,437	2,806,513
General Fees	2,454,910	2,266,964
Business Operations	1,278,597	1,264,937
Capital campaign and partnership	962,830	905,113
Casino and other segregated funds	470,434	536,811
Capital replacement fund	263,010	307,230
Operations	212,848	131,435
Scholarship fee	125,676	129,090
Governance & Representation	16,000	16,000
Programming	7,900	8,550
Student service centers	6,000	12,035
Total Revenue:	9,178,642	8,384,678
Expenses		
Health and dental	3,262,961	2,705,334
Operations	2,605,106	2,442,444
Segregated funds - restricted	1,362,837	1,330,269
Business operations: direct expenses	544,964	548,461
Governance & Representation	477,847	440,946
Student services	447,408	434,347
Business operations: cost of sales	233,392	232,553
Programming	181,624	182,122
Special events	23,460	35,660
Entertainment	17,400	18,250
Clubs	17,226	14,250
	9,174,225	8,384,636
Surplus / (Deficit)	4,417	42

ESSENTIAL:

Relevance

▶ The Students' Association of Mount Royal University plays an important role in providing a full university student experience because we adapt to the evolving needs of a constantly changing membership. We seek feedback, study best practices, adopt improvements and evaluate our progress in order to deliver valuable service.

We are an essential part of student life.

Member Feedback ▼

SAMRU seeks feedback from student members through a variety of means each year. Some examples of annually collected feedback include the Student Satisfaction and Awareness Survey, a Volunteer Feedback Survey, a Foot Traffic Count, and Clubs' individual annual reports. In addition to these regular feedback loops, SAMRU is always in conversation with members formally and informally about how to improve services, whether it's reaching out on social media to students that help us understand what's most important to them, responding to individual complaints, or holding focus groups to gather specific input.

STUDENT SATISFACTION AND AWARENESS SURVEY

The Student Satisfaction and Awareness Survey (SSAS) is conducted annually to get a sense of members' awareness, usage, and satisfaction with services provided by the Students' Association of Mount Royal University (SAMRU). It is also used to assess how students view SAMRU and how they receive information about SAMRU services, and it identifies particular areas of student life where students are facing challenges and need support.



312

students participated in the 2018 survey

64%

of survey respondents had no affiliation with SAMRU outside of being members

Beneficial Services

Regardless of awareness of services (high or low), all services were viewed as having a benefit to the campus community, with Stress Less programming seen as having the most benefit (91.50%). Purchasing Opportunities (Good Food Box, Imaginus poster sale, etc.) were seen as being the least beneficial (67.21%)

Top three

The services most used by students were the Wyckham House food kiosks (97.57%), amenities such as charging stations and vending machines (88.66%), and other businesses such as the dental office and pharmacy (61.13%)

86.91%

of respondents named the Student Advocacy Office as the service of which they were most unaware or lacking information. However, 71.91% still felt this service was of benefit to the campus community

68.29%

of respondents stated that they followed SAMRU on Facebook



PRIORITY:

Responsiveness

► Student representation is an essential service, ensuring that students' needs and interests are communicated to external stakeholders effectively.

This requires awareness of the members' varied opinions, needs and values.

We endeavour to represent a balanced common purpose from many voices, while still valuing the lone voice in the crowd.

Representation Executive Council •

The four elected students who form SAMRU's Representation Executive Council (REC) act with direction from the Student Governing Board. REC represents students to the campus community, all levels of government and the general public.

REPRESENTATION EXECUTIVE COUNCIL 2017/18 (from left to bottom right)

ARIA BURRELL VP External
SHIFRAH GADAMSETTI President
CORDELIA SNOWDON VP Academic
MADELAINE McCRACKEN VP Student Life

UNIVERSITY REPRESENTATION

The REC continued to advocate for students to the campus community. The President of REC is appointed to a seat on the MRU Board of Governors, the most senior decision-making body at MRU. As well, REC officers work to express student concerns through General Faculties Council, Tuition & Fees consultations, the Diversity & Meaningful Inclusion Steering Committee, the Institutional Strategic Plan Implementation Committee, and a variety of other academic and non-academic groups across campus.

COUNCIL OF ALBERTA UNIVERSITY STUDENTS (CAUS)

SAMRU maintains membership in CAUS, a student-run provincial advocacy group, and continued its provincial advocacy not only to the Minister of Advanced Education but to MLAs from across Alberta. Highlights included successfully securing the renewal of mental health funding for Alberta's post-secondary campuses and celebrating CAUS' 30th anniversary. While students were grateful for the temporary extension of the tuition freeze, CAUS continued to advocate for an affordable, predictable, and transparent tuition model for students.

CANADIAN ALLIANCE OF STUDENT ASSOCIATIONS (CASA)

In 2017-2018, REC President Gadamsetti was elected the Chair of the Canadian Alliance of Student Associations

(CASA), a federal student organization representing over 250,000 students across Canada. A highlight of this role was presenting CASA's advocacy priorities to the federal government's Finance Committee. REC VP External Burrell was elected to CASA's Federal Policy Committee. During CASA Advocacy Week in November, SAMRU met with over a dozen MPs from across Canada to advocate on student priorities at the federal level.

MUNICIPAL ADVOCACY

Throughout the year REC VP External Burrell was active in municipal advocacy, especially around the Calgary Municipal Election held in October 2017. SAMRU hosted the campaign's first Mayoral Forum at MRU's Riddell Library and Learning Centre as well as a Ward Candidates Meet & Greet event where students could come and meet the various candidates running to be their Councillor. A "Get Out The Vote" (GOTV) campaign ran on campus and multi-ward advanced polling stations were situated in Wyckham House. Another municipal advocacy highlight was speaking in front of Calgary City Council in favour of secondary suite reform.

CANNABIS LEGALIZATION

REC VP Student Life McCracken hosted a Cannabis Panel in anticipation of cannabis legalization that featured Alberta's Minister of Justice Kathleen Ganley as well as key MRU staff to discuss what students could expect on campus when legalization occurs.



"We really need to challenge the government to give us some answers on what community-based health services means for students and how that will affect marginalized communities on campus."

ARIA BURRELL,
REC VP EXTERNAL,
SEP 2017

BUS RAPID TRANSIT (BRT)

REC worked with Calgarians for BRT to support affordable, accessible, and efficient transportation options for students. During the 2017 municipal election, REC met with candidates to discuss the benefits of BRT. The SW BRT project is now currently under construction and is set to open in fall 2019.



OPEN DEPLOY DEPL

OPEN EDUCATIONAL RESOURCES (OERS)

Affordable textbooks continued to be a pressing concern for students. In January 2018, REC VP Academic Snowdon launched an awareness campaign on the costs of textbooks and affordable alternatives such as Open Educational Resources. This series of "MRU OER Days" included a letter writing campaign, which resulted in over 2,300 individual letters being mailed to six different MPs advocating for funding of OERs on Canadian campuses. Other highlights of MRU OER Days included a series of Lightning Talks and an OER Fair.

STUDENT CONNECT

The annual mixer hosted by REC serves to bring students together with municipal, provincial, and federal politicians for an informal night of conversation and democratic engagement.

While a snowstorm kept the attendance of politicians to two brave souls, the student turnout of well over 50 proved that MRU students are interested and engaged in political issues.





Community Consultations •

PRIDE CENTRE MOVE

The Pride Centre has been a dedicated inclusive space for LGBTQ2IA+ students for the past seven years. Two focus groups were held in spring 2018 to seek community input on how best to revitalize the Centre. A follow-up implementation meeting clarified and confirmed support for plans that arose from the focus group input, and the consultation process resulted in a change of venue. The new space was completely refurbished; a new Pride Centre logo, swag, social media plan and signage were introduced; and a grand re-opening was planned.

EXTENDING CLUBS SPACES

In response to consistent requests from Clubs for more shared office and meeting space, a space that previously held Cultural and Indigenous Inclusion programming was repurposed to meet their needs. All Cultural and Indigenous Inclusion programming was moved to a more visible location with attending staff support. Large item storage space for Clubs was also allocated in the basement storage cages, allowing clubs with large items that don't fit in a clubs locker to store their materials easily.

SEXUAL VIOLENCE RESPONSE RESOURCES

After consultation with clubs and MRU's Campus Equity and Meaning-ful Inclusion (CEMI) office—and as part of a larger organizational response to queries about SAMRU's preventive measures related to sexual violence on campus—sexual violence response content was added to clubs training, and provided by the MRU Sexual Violence Response and Awareness Coordinator. The Hub posted sexual violence response resource materials in bathrooms.

Communications **♂** Marketing **▼**

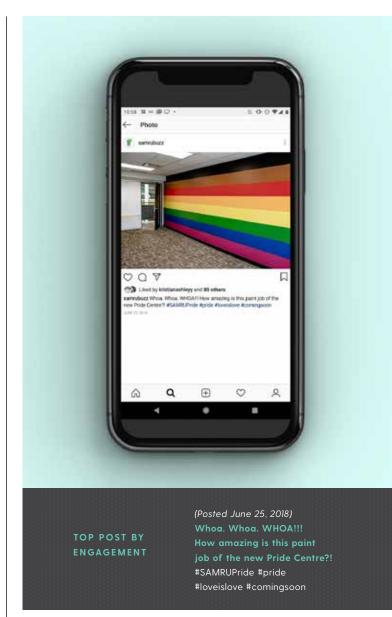
SAMRU faced a number of challenges in reaching our members. In particular, the inability to share information directly with our members through emails continued to be a barrier, reducing SAMRU's reach while also decreasing members' awareness of and access to opportunities, benefits, programs, and services. Some social engagement indicators trended downwards, primarily because Facebook throttled all business pages' organic reach in favour of increasing their paid advertising revenue.

On the positive side, we've seen growth in our social media reach on most of our social media platforms, but especially on Instagram. There is also increased social media growth and engagement within SAMRU's social media groups. Both SAMRU's Twitter and Instagram followers have grown, but Instagram has seen a significant bump in engagement as well, while engagement is down on Twitter. Our approach for the SAMRU Instagram page was to humanize our brand, posting real photos rather than stock photos or graphics and posting more Instagram stories. Students seem to enjoy seeing our in-the-moment reporting.

Facebook groups provide a space in which students can create community by engaging with their peers and interacting with SAMRU programmers. SAMRU maintains three Facebook groups: One for volunteers, one for the Pride Centre, and one for Clubs. All groups have shown growth in number of followers and with engagement. The clubs group had a 13% increase in followers from the previous year, up by about 50 members, but had the lowest engagement. The Pride Centre group showed the highest engagement based on posts.

MASS EMAILS TO MEMBERS

In May 2018, SAMRU signed a new Agreement on Information Sharing with MRU that granted SAMRU access to student emails and other key information about our member population. This new agreement will fundamentally change the way SAMRU conducts



student elections and communicates with students, including the possibility of sending out a regular SAMRU newsletter.

According to our annual Student Satisfaction and Awareness Survey (SSAS), email is one of our members' preferred channels for hearing from SAMRU, so the new agreement is an opportunity to meet both outcomes of increasing awareness of and engagement with SAMRU by telling more students about our events and programming, as well as making announcements about high-priority pieces of work such as elections, the AGM, and student benefits, among other things.

The majority of respondents indicated they have received information about SAMRU through Facebook (75%). In addition, bulletin boards (63.75%), the SAMRU website (50%), and word of mouth (43.17%) were also indicated by participants as frequent mediums of communication where they seek information about SAMRU services. These four mediums are the same as the top four from last year, albeit in a slightly different order.

When asked their preferred method of receiving info about SAMRU, participants indicated Facebook (66.25%) as the best medium to receive information about SAMRU services. Email (44.58%), bulletin boards/posters (41.67%), and MyMRU (37.50%) had significant responses as well. The downward trend seen for email may related to the fact that SAMRU has been prevented from communicating with members using this format for the last three years.

Where have students found most of their information regarding **SAMRU** services?

FACEBOOK

WEBSITE

BULLETIN BOARDS

75% 63.7%

WORD OF MOUTH

50% 43.1%

WEBSITE HIGHLIGHTS

75,431

sessions increased by 11% on the samru website compared to 57,828 sessions during the previous year

8%

of all website views visited The Clubs Directory, followed by the Health and **Dental Benefits Plan** landing page, the Food Court, and the Elections landing page

SAMRU IN THE NEWS

What made headlines in SAMRU news: municipal elections, debate around the controversial southwest Bus Rapid Transit (BRT) project, a federal grant for mature students, a series of mysterious packages delivered by Amazon to students' associations across Alberta, a new municipal deal on secondary suite reform, nationwide student advocacy on mental health, and impending budget cuts at MRU.

news stories related to SAMRU this period, compared to 109 the previous year





PRIORITY:

Constructive Relationships

▶ Building strong and meaningful relationships is a primary strategy for effectively increasing awareness and understanding of our organization. Productive relationships help us to increase role and boundary clarity within the organization, within the campus community and to the outside world.

We explore common purpose between SAMRU and the campus community and identify

beneficial goals and opportunities for cooperation to increase our influence and enhance the quality, efficiency and value of our work.

Through every interaction, we endeavour to build credibility and demonstrate the value of SAMRU's members, the worth of our organization, and the benefit we bring to the community.

MRU COLLABORATIONS

Campus Equity and Meaningful Inclusion Office **Cougars Athletics** and Recreation Iniskim Centre International Education Massage Therapy program MRU Community Garden **Steering Committee** Office of Academic Indigenization Office of Student Conduct Office of Student Success Sustainability Committee Transitional Vocational Program **University Advancement** Wellness Services

EXTERNAL COMMUNITY PARTNERS

Centre for Sexuality
Calgary Interfaith Food Bank
Community Kitchen Program
of Calgary
Eudaimonia
Fake Moustache

Garter Girls
Imperial Sovereign Court
of the Chinook
Arch (ISCCA)
Momentum Calgary
Pacific Assistance Dogs
Society (PADS)
Wildrose Brewery,
Village Brewery, Big Rock
Brewery, Brewsters &
Tool Shed Beer

SAMRU-CLUBS
COLLABORATIONS

African-Caribbean
Student Affiliation
Broadcasting Club
Burlesque Club
Cirque du SAMRU
Photo Venture Club
Super Smash Brothers Club
Visual Arts Club
Harry Potter Fan Club
Psychology Student Society
Club N3rd
Fun-D-Active





SPOTLIGHT: CROWCHILD CLASSIC

This annual hockey game between the MRU and U of C, held at the Saddledome, is a local tradition since 2012. SAMRU's participation in this event helps support MRU by promoting the game, and helps SAMRU clubs raise funds at the same time. Club volunteers were recruited to sell 50/50 tickets at the game. In return, participating clubs each received a portion of SAMRU's share of the proceeds of the draw (25% of the total), based on the number of volunteers they bring. This year, four clubs participated, filling 27 shifts and fundraising a total of \$1,903.75.

A local tradition since

2012

27

s C

club volunteers recruited

different clubs participated

Clubs fundraised a total of

\$1,903.75

PRIORITY:

Vibrant Student Centre

▶ Wyckham House serves SAMRU members and the community. Through dedicated student services, we provide opportunities for support, empowerment, enrichment, fun and selfactualization. Through enterprising business services, we provide value to SAMRU members and the community by giving them access to products and services they desire, combining quality and customer service at a fair price.

The Wyckham House student centre is an asset of SAMRU because of the contributions of all past and present members. With the guidance of the membership, the student centre evolves and adapts to meet students' changing needs. Our physical space is a source of organizational strength and resilience that allows us to enrich students' lives and the campus community.

Student Services •

The Students' Association of Mount Royal University offers a number of services for students housed in the Wyckham House Student Centre. SAMRU's support services strive to address the diverse needs of the student population. For some, this means free breakfast, emergency student loans, or referrals to on and off campus support services. For others, it means thought-provoking discussions, advocacy coaching, or lunchtime entertainment. For many, it's all of the above, and we encourage our members to pick and choose, engaging with us in ways they find meaningful.

average rating for all of SAMRU services supporting a general satisfaction a general satisfaction

4.2/5

Stress Less and Support Services held the highest average of 4.2/5

251

students applied for **Season of Caring hampers**

128

tax returns were completed during the free Tax Clinic



Peer **Support** Centre

Since opening in 1993-94, the Peer Support Centre has expanded from peer-to-peer counselling to include a broad range of critical support services such as emergency loans and bursaries, food and hygiene cupboards and a free breakfast program. This year saw a piloted expansion of the free breakfast program into the Spring semester, as well as the formal reinstatement of SAMRU's status as a full depot of the Calgary Interfaith Food Bank, once more allowing students to not only order hampers but to pick them up onsite as well.

students/day (on average) were served at Free Breakfast

Student Advocacy Office

The Student Advocacy Office and staff provide support, coaching and resources to students dealing with challenging processes at Mount Royal University by helping students become their own best advocates. The past year saw an increase in students accessing the service with concerns involving complex academic and non-academic issues.

students were students were served in the Student Advocacy Centre





Volunteers

Volunteering is an excellent opportunity for students to build community while gaining marketable skills and competencies.

volunteers contributed formal hours

2,877 formal volunteer hours were recorded

This is the second year of a redesign of SAMRU's volunteer structure that allows volunteers access to a wide variety of roles and activities across the organization, and many of SAMRU's volunteers are active in multiple roles.

42% Tax Clinic

20% Casual

18% Peer Support

13% Event Support

12% Governance (Student

Governing Board)

10% Planning and **Implementation** Committees

5% Program Support (Community Garden)

2% Outreach Support

"I've become more knowledgeable about my own school and I feel more comfortable helping people even outside school with any problems that I would have a solution for."

SAMRU VOLUNTEER 2017-18

SPOTLIGHT: EPIC

This year the Event Planning & Implementation Committee (EPIC) volunteer committee focused on planning the SAMRU Awards event. The feedback we received from the committee was overwhelmingly positive, and overall they communicated to us that they felt pride and accomplishment with the experience.



Cultural and Indigenous Inclusion programming

Cultural and Indigenous Inclusion programming experienced increased usage after moving to a more visible location on the second floor of Wyckham House. SAMRU currently holds the largest library of Metis resources in Alberta, and Metis history programming gained a greater audience this year, as staff and students continued to find out more about the books and resources in the SAMRU library.

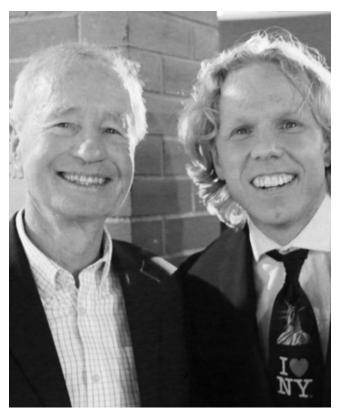


Our Events

SAMRU 50th Anniversary Celebration

We hosted an event in Wyckham House on October 21 2017 to celebrate SAMRU's 50th anniversary of incorporation and to re-connect with our alumni in the community. The evening was divided into two events: an alumni-focused mixer earlier on in the Hub, and a party in the Wyckham bowl open to all. The alumni portion of the event was particularly successful, as alumni from different periods in SAMRU's history enjoyed interacting with each other and reminiscing about the past. We received messages of support from the Mayor of Calgary and the Premier of Alberta, and we were fortunate enough to have Robert Wyckham (for whom our building is named) in attendance.

Robert Wyckham at the SAMRU 50th Anniversary Celebration ▼





Sex Toy Bingo

Sex Toy Bingo, promoting consent culture and celebrating gender and sexual diversity, remains one of SAMRU's most popular events. The first Sex Toy Bingo of the year in Fall 2017 set a high attendance record that caused some logistics challenges; the Winter semester event saw attendance return to the usual average of approximately 250 students.

"Sex toy bingo was so much fun! The prizes were great, the speakers and the education was awesome, and the community vibe was wonderful."

-FROM THE STUDENT SATISFACTION AND AWARENESS SURVEY

Wild Card Wednesdays and Student Night Thursdays

Wild Card Wednesdays, a weekly event series focussed on presenting engaging and interactive programming in the Hub, returned in 2017/18.

This semester's best-attended nights included Paint Night, Beer Yoga, Trivia Night, Name that Tune, and Karaoke Night. New events included The Super Smash Brothers' Tournament (in collaboration with SSB Club) and Beer 101 & Tasting (in collaboration with local brewers).

Super Smash Brothers' Tournament (in collaboration with SSB Club) ▼





PJ & Soup Day

PJ & Soup Day is not only a fun tradition; it's also a bridge between the Student Governing Board and the student body. On this day, governors spent the afternoon handing out free mugs of soup and answering students' questions about what the Board does, and about their role as Governors. All students were encouraged to wear pyjamas or other comfortable clothing to campus and enjoy a little hygge.



This year, The Hub worked to improve its standards for service and safety, once again receiving accreditation from Alberta Gaming Liquor and Cannabis' Best Bar None program.

The Hub

The Hub. SAMRU's restaurant and pub and the campus' only full service food and beverage establishment, focussed this year on engaging with the campus community. The Hub broadened its partnership options for clubs to provide a greater variety of choice in hosting events, although overall club bookings in the Hub declined. However, the Hub did have success in hosting events in direct partnership with clubs and students, including a Super Smash Brothers tournament, a campus-wide talent show, and the annual Gender Bender. As well, an increase in interest from external community members saw the Hub host a variety of events including dinner banquets, wrap-parties, and entertainment showcases.

Wyckham House Tenancies

The Wyckham House food court was a significant draw to the student centre, with 12 food court tenants offering a variety of affordable breakfast, lunch and dinner possibilities with plentiful seating. Other tenants in Wyckham House include Wyckham Pharmacy, Dental Choice, the Student Health & Dental Benefits office, a convenience store, and the Reflector student newspaper.



New this year: INS
Market opened, replacing
The Collegiate Shop
convenience store with
a fresh concept and
many new products.

Foot Traffic Count

The annual foot traffic count tallies the number of people moving through Wyckham House in the same week each year. This gives SAMRU practical data on how people are accessing Wyckham House and helps inform decisions about programming and events.

+8.2%

traffic increase over last year during peak hours (11am-3pm)

27,317

total number of entrants per week on average, slightly down (-1.5%) from 2016's total of 27,736. Tuesday is the busiest day on average, while Friday is on average the least busy.

Awards and Bursaries

The SAMRU Awards scholarships recognize students who have contributed to their campus community in an outstanding way that inspires and enhances the lives of their fellow Mount Royal students. The criteria for student candidates include a high level of commitment and contribution to the campus community (including activeness within SAMRU), and participation in campus activities, strong academic achievement, and volunteer contributions to community organizations. This year, SAMRU awarded \$41,500 to 27 students.

NEW THIS YEAR:

A Champion award for faculty and staff who supported and promoted open educational resources was awarded for the first time.

EXPERIENTIAL LEARNING FUND (ELF)

The Students' Association of Mount Royal University offers \$50,000 each year through the Experiential Learning Fund to help individual students fund personal and professional development opportunities outside their academic experience at Mount Royal

University. This fund was created to help eligible students take advantage of unique learning and growth opportunities.

This year we received 131 applications. An average of \$530 was awarded to 88 successful applicants.

The top three experiences for which we received the most applications were for the International Field School in India (15 applicants), the International Field School in Guatemala (10 applicants), and the International Field School in Ghana (7 applicants).



\$41,500 was awarded to 27 students

was awarded

206 award applications received

\$530

was the average amount awarded to 88 applicants from the Experiential **Learning Fund**

"The generosity of SAMRU has given me the opportunity to grow, an opportunity I want to return one day."

SAMRU AWARD **WINNER 2017/18**

GOVERNANCE & REPRESENTATION

Governors

Olaa Barceló Samantha Barlage Shayla Breen **Dustin Hertel** Aaron Horne Diana Huvnh DeAnna Kweens Amanda LeBlanc Renee Lorenz Nyaok Manyel Dallas McManaman Shania Miller Andrew Nguyen Justin Nicholson Erik Overland Patrick Sheldrake Ashton Turcotte

Speaker

Noel Bahliby

Representation Executive Council

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VP External Student Engagement Team

Sammy Ansari Drake Norton Megan Osterman

Student Life Committee

Olga Barceló
Ashley Dion
Serena Gadamsetti
Diana Kurila
Mercy Maddox
Madyson Schmidt
Ashton Turcotte

VP Academic Advisory

CommitteeDjordje Calic

Luc Carels
Wyatt Claypool
Kate Fulmore
Aaron Horne
Nathan Lawley
Carolyn Ly
Brigitte Matheson
Robbie Nelson
Eddy Robinson

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Erin Bacon Derek Havens Travis McIntosh - Chair Jim Robertson Heather Wilkey

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Donna Gustofson - Deputy
Returning Officer
Shauna Hunter - Chief
Returning Officer
Mary Ellen Johnson - Poll Clerk
Mona Pronk - Poll Clerk

FULL-TIME OPERATIONS STAFF

Lisa Antichow -Administration Manager Ian Baker – Food & Beverage Manager Sebastien Tetreault-Bergeron -Student Representation Coordinator Megan Borg - Governance & Representation Manager Cory Cardinal - Cultural & Indigenous Inclusion Programmer Brendan Correia - Director of Communications & Marketina Andrea Davis - Student **Advocacy Coordinator** Jackie Fisher – Associate **Executive Director**

Andrea Davis — Student
Advocacy Coordinator
Jackie Fisher — Associate
Executive Director
Marcy Fogal — Executive Director
Aly Gerling — Communications
& Marketing Coordinator
Camilo Gil — Student
Representation Coordinator
Nada Gomaa — Events Coordinator

John Hadley - Director of **Business & Building Services** Jonathan Heath-Smith -Community Engagement Coordinator Garrett Hendriks - Food & Beverage Manager Chalsie Henry – Graphic Designer Miho Ichinoseki - Peer Support Coordinator Mitch LaRose - Facilities Coordinator Miranda Martini – Communications & Marketing Manager Jonathan Piderman – Clubs Coordinator Lysh Piekarski – Kitchen Coordinator Kristian Hopfner – Events Manager Tanya Ross - Relationships, Identity & Sex Programmer Brent Rossall - Production & Rentals Coordinator Imogene Roulson - Student Initiatives Programmer Margo Smith – Clubs Coordinator Sunny Song - IT & Finance Support Coordinator Stephanie Symington -**Events Manager**

Miriam Grenier - Receptionist

Cara Thompson – Administrative Assistant Lok To – Peer Support Coordinator Shereen Samuels – Director of Student Services Brian Walters – Director of Finance & Information Systems Hong Wang – Information Systems Manager

PART-TIME WAGE STAFF

Ming Yang - Finance Manager

Hadel Abdel-Nabi -Clubs Administrator Bobbi-Lynn Adam - Food Court Staff Krysta Adams - Hub Staff Femisola Aiyeleso - Foot Traffic Count Brian Arseneault - Peer Support Administrator

Kinza Arshad- Junior Graphic Designer Daniel Auger – Production Staff Michael Babb - Hub Staff Elaine Balogun - Used Book Store Staff/Foot Traffic Count Tim Blevins - Food Court Staff Patrick Bourque - Hub Staff Joshua Brinton - Hub Staff Arthur Brotzell - Production Staff Dexter Bruneau - Production Staff Jeramy Burnett - Recycling Staff Enma Calderon - Used Book Store Staff/Foot Traffic Count Cindy Calderon - Used Book Store Staff Taylor Cameron - Hub Staff Danzel Carrasco - Junior Graphic Designer Andrew Chappell - Hub Staff Missy Chareka - Student Advocacy Administrator Domenic Chiappetta -Foot Traffic Count Breila Christou - Production Staff Deaniell Cordero - Hub Staff Julien Darriaol - Hub Staff Brittany Elder - Hub Staff Chawna Exner - Hub Staff Elijah Flowers-Nelson -**Production Staff** Susanne Fraser - Hub Staff Timai Gato - Foot Traffic Count & Production Staff Mariam Gomaa - Hub Staff Ganyor Harvey - Hub Staff Maegan Hawkes - Hub Staff Quinn Hawse - Production Staff Jeremy Infusino - Hub Staff Mike Kautz - Hub Staff Wengelawit Kebede - Clubs Administrator Alana Keleigh - Hub Staff Nathan Lawley - Assistant **VP** Academic Jonathan Lazo - Peer Support Administrator/Program Administrator Andrew Lehman - Production Staff

Georgia Longphee - Hub Staff

Renee Lorenz - Hub Staff

Daineal Maclean - Photographer & Videographer/Foot Traffic Count/ Hub Staff/ Production Staff Faisal Mahmud - Foot Traffic Count Fahim Mahmud - Foot Traffic Count Cole Manning - Hub Staff Mahmuda Marin - Foot Traffic Count Hillary Mckay - Hub Staff Lauren Melathopolous -**Production Staff** Linda Mikel - Food Court Staff Mercy Ndabene - Poster & Display Assistant Evan Neilsen - Hub Staff Heidi Nelson - Hub Staff Chanel Nicoll-Ellis - Hub Staff Renato Niro – Production Staff Keith Noble - Foot Traffic Count Kathleen Norris - Event Ambassador Jasper Nyman - Hub Staff Sandra Nzeribe - Foot Traffic Count Genaro Oira - Foot Traffic Count Jennifer Peepeetch-Fraser -**Hub Staff** Eddy Robinson - Student Advocacy Administrator Phillip Samer - Food Court Staff Charlene Stevenson - Food Court Staff Liam Stitt - Foot Traffic Count & Production Staff Mariam Taiwo - Foot Traffic Count Linda Nelson - Food Court Staff Heather Thompson - Foot Traffic Count Emily Thwaites - Event Ambassador Douglas Toner - Hub Staff Liam Wolstenholme - Production Staff Truman Yee - Photographer & Videographer Hyung Jun Yoo - Food Court Staff Maxwell Youngson - Hub Staff YiBin Yu - Hub Staff

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Laurie Gaal

Serena Gadamsetti

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Renee Lorenz

Hanson Lui

Michael Luu

Anthony Luzon

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Ryan Seggie

Manisha Sen

Radhika Sharma

Patrick Sheldrake **Em Shiblev** Pawan Sidhu Kamal Singh Jackson Smith Vivian Sykes Ashley Thompson Kevin Tran Gwen Trinh **Gurkirat Tumber** Ashton Turcotte Lester Valenzuela Nicole Van Damme Amanda VanNest Jazmin Vidales Ashley Villaflores Jessica Villamizar Christine Vu Amy Wei Kayla Wilson-Layton Janet Wyldes

CLUB EXECUTIVES

Amnesty International Brayden Blacklock Noel Harper Christian Kindrachuk Michaela Newman

AIESEC Omar Sherif Gurban Sidhu John Pong Adrian Tams Jenice Tea

African-Caribbean Student Affiliation Asma Abbas Shanel Barret Deborah Brako Sarah Joseph Ovie Lyeke Sarah Ngoyi Abena Oteng

Athletic Therapy Students Association Ryan Otsuka Jordan Parkin Adrian Presailla Maria Taylor Asian Relations and Culture Catherine Chow Jason Lai Kevin Jang Simone Tse

Best Buddies Celine Copeland Julia Harrison Vanessa Lee

Behavioral Sciences
Undergraduate Journal
Vanessa Bolia
Naill Emmott
Even Fraser
Kayla Pearen
Maria Ramirez
Joshua Trach

The Bookmark Isaiah Anderson April Beaurirage Edzel Cabanela Derek Phurg

Bissett Accounting Students' Society Dillon Hyde Ryan McNeil Graydon Moore Carly Weber

Broadcasting
Victoria Ashley
Trevor Chambers
Ryan Dickie
Katerina Dulay
Ben Goodman
Jo Horwood

Burlesque Carlye Brokl Payton Glagau Kimberly Janzen

Badminton Nathan Apprave Ahsan Khan Samantha Nar Danny Pham

Criminal Justice Samantha Barlage Alexander Mizgashi Courtney Pham Leo Yee

Catholic Christian Outreach Maria J. Dominguez Anthony Luzon Carly Weber

Chess Club Fraser Campbell Connor Dyck Joshua Paredes Ethan Twoyoungmen

The Cubs & Co Maggie Bowles Morgan Heck Kaylee Shannon

Coffee Club Rowen Farrell Sajal Gokani Jude Guerrero Jason Pantigoso

Cypher Sally Kigs Lance Dela Rosa Zoe Slusar

Club Nerd
Shadi Achkar
Matthew Baluyot
Justin Bleau
Nlarlon Fallarin
Jan Lopez
Ryan McNeil
lan Parsons
Karl Samilla
Kim Santoyo

Child Studies Student Society Akshay Anand Brett Briarstow Jessica Dudek Ploy Ethamma Minsun Kim Brittney Pawson Andrea Shippey Jenifer Taylor

Campus Conservatives Tim Barnes Brady Pember Alex Wright Andrew Yule

Creative Writing Amy Coneybeare Jarad Dubois Hannah Johnson Riley Nerbas Bryant Pompy

Cirque Du SAMRU
Debrina Demong
Merry Ghebretations
Jackie Manning
Amit Shaleu

Chinese Students United
Dave Cheng
Baoer Huang
Yuan Miao
Qian Zheng
Yixim Zhou

Debate Club Zach Driediger Jasper Hilliker Devyn Millette

Enactus
Laura Clark
Cesar Jimeurz
Joe Mostowich
Enzo Serapin
Kendra Shores
Shae Solinger
Chelsea Wolfe

Education
Undergraduate Society
Mark Creamer
Katie Douglas
Keleeja Peters
Maya Savi
Ira Vergara
Anna Vitamog

Film and English Students Society Tia Christoffersen Chelsea Fritz Samantha Purchase

Fun D Active
Kendall Beaugrand
Mohamed Haymour
Nicole Mcclure
Kristen Smits
Maddie Stewart

Greek Life Club
Taylor Cameron
Alyanna Hernal
Travis Jozwiak
Dasom Heather Kim
Elizabeth Mckay
Alex Wright

Health and Physical Education Students' Society Tayler Delannoy Brody Norton Eddy Robinson

Historical Society
Damon Jonson
Alexandra Lyons
Michael Oeace
Kenny Reilly
Caprice Robinson

Hearts of Iron Sienne Abellera Tommy Le Robin Markle Gemoriah Ongteco

Harry Potter
Emily Beckley
Ben Van Derendonek
Sabrina Harmata
Rhiannon Leslie
Joel Martens

Human Resources Students' Society Renee Amyotte Laurie Gaal Joahua Hanna Justin Maclaren Michelle Mawdsley

Initiatives for Development and Education in Afghanistan Bahara Hiazi Sodaba Hiazi Mehza Sikandar

Interior Design Student Society Christina Anderson Kristen Brodeur Ginny Droder Avril Heckley Kaelan Minter

Info Design Society
Carmen Bronsch
Gabrielle Dickson
Anastasia Jido
Elise Martinoski
Orry Roth
Improvination
Zee Bandali
Bronte Christie
Jamin Gin
Kathleen Jessiman
Seamus Mitchell
Andy Stefanato
Doug Toner

Leaders in Action Badria Alaboker Jessica Huyah Nyaok Manyel

Mystery Lies in History Christiana Alapo Elishama Ewa Augustine Sahr

Journalism Society Ama Junker Logan Peters Joline Rudisuela Tyler Ryan

Ski and Snowboard Club Kate Darough Jordan Hromyk Emily Murray Jared Szuch

Meditation and Yoga Lifestyle Club Malvika Garg Amna Khan Maryam Munir

Marketing Society
Samantha Beck
Taryn Hart
Monica Mogollon
Abena Oteng
Christina Sgaggi

Medical Mercy Reanna Butler Vritty Gupta Heidi Strandberg Ashley Reid

Mount Royal Firearms Club William Charabin Aaron Horne Matthew Linder Jeremy-James Mercer Matthew Smith Cameron Steel

Model UN Club
Jusleen Shregill
Rachel Timmermans
Ashton Turcotte
Andrew Yule

Mount Royal Mountaineering Club Logan Grasby Sara Lilley Ben Pearman

Muslim Students' Affiliation Nimra Aamir Sabaria Ahmed Needa Chawdhry Maryam Sadiqa

Royal Barbell Brandon Lai Derek Lo Louie Pioquinto Meha Sikandar

Super Smash Bros
Matt Conrad
Kurt Robertson
Alex Ursino
Student Society of Science
& Technology
Jordan Brown
Amrit Dhillon
Carolyn Ly
Lauren Macartney
Karman Sandhu

MRU Student Nursing Society Haley Farstad Fran Garcia Aliya Karmali Amy Le Elsie Otte

Nation 150 Micheal Broadfoot Lindey Redcrow Craig First Rider

Photo Venture Nikoleta Antonak Therese Baluyot Joyce Genese Danika Montorio Truman Yee

Power to Change Jimimah Banatao Jason Pantigose Jordan Parkin Ami Yan

Podcast Club Jarod Colquhoun Ashlyn Doyle Adam McCourt

Visual Arts Club Denzel Carrasco Tim Lin Teagan Post

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Roderick Addun

Paige Allanson

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Natasha Van Meer

Samantha Warren

Robyn Welsh Ryan Wenger Kevin Wojciak Nicolas Wong Ami Yan Jasmine Zeller

SAMRU AWARD WINNERS

Inspiring Culture Award – Andrea Heron Beyond Disabilities Award – Zak Bowles Gender and Sexual Diversity Award – Nathan Lawley Deanna Cardinal Memorial Award – Wacey Little Light

Excellence in Community
Service Award – MRU Surf Club
Excellence in Membership
Service Award – Improvination
Club

Teaching Excellence Award -Mike Tzanakos Teaching Excellence Award -Scott W. Murray Teaching Excellence Award -Joe Anderson Teaching Excellence Award -Alexis N. Peters Champion Award - James Robertson Champion Award – Stacey Mood Open Education Champion Award - Pamini Thangarajah Open Education Champion Award – Erika Smith

Citizenship Award – Kendra Shores Citizenship Award - Vivian Ly

Open Education Champion

Award – Cari Merkley

Citizenship Award – Nicole

Chowanetz

Committed Learner Award – Toluwanimi Okunola Committed Learner Award – Mohsen Esmaeili

Bronze Award – Wengelawit Kebede Bronze Award – Missy Chareka Bronze Award – Carolyn Ly Silver Award – Kayla Pearen Silver Award – Alexandra Daignault Gold Award – Vanessa Boila Outstanding Student of the Year Award – Diana Kurila

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