

## COUNTER SERVICE STAFF

SAMRU operates two dynamic food and beverage spaces in Wyckham House:

- **West Gate Social** – a vibrant counter-service lounge and social hub.
- **West Gate Perks** – a cozy new coffee kiosk.

We are seeking motivated and passionate counter service staff to provide customer service at both locations. Compensation begins at \$15.50/h plus tips.

### RESPONSIBILITIES:

- Prepare and serve a variety of beverages, including coffee and alcoholic drinks, with care and consistency.
- Prepare ingredients, cook and plate menu items accurately and efficiently.
- Take customer food orders with attention to detail and speed.
- Maintain cleanliness and adhere to food safety and sanitation standards.
- Engage with customers in a friendly and professional manner.
- Collaborate with the team for smooth operations.
- Handle cash and electronic transactions responsibly.
- Adhere to health and safety guidelines as outlined by the AGLC.

### QUALIFICATIONS:

- Strong communication and interpersonal skills.
- Customer service-oriented with a friendly and approachable attitude.
- Ability to work in a fast-paced environment.
- Detail-oriented and committed to cleanliness.
- ProServe and ProTect certification or willingness to obtain.

### AVAILABILITY REQUIREMENTS:

West Gate Social's regular operation hours are 11:00am to 9:00pm Monday to Thursday and 11:00am to 7:00pm Friday, with occasional evenings and weekends for special events. Preference will be given to persons with availability that best aligns with operational hours. This is a seasonal position starting August 2025 and ending April 30th, 2026.

### APPLICATION & PROCESS:

To apply for the Counter Service Staff position, please send your resume, availability and class schedule (if applicable) to Shae Bailey at [s.bailey@samru.ca](mailto:s.bailey@samru.ca).

We'd like to thank all candidates who submit an application, however only candidates selected for an interview will be contacted. No telephone or application status inquiries, please. For more information about our organization, please visit our website at: [www.samru.ca](http://www.samru.ca).